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BLACKFRIAR

BRITAIN'S retailers need to focus more on making their websites accessible to people with disabilities, despite a big investment in redesigning sites.

B&Q and John Lewis have the best accessibility, according to a study by Webcredible. But Marks & Spencer's website, relaunched last October, barely improved its accessibility score from the previous year.

Webcredible director Trenton Moss said: "Many retailers have failed to take accessibility seriously enough."