



➔ **Local council sites slammed**

A report on local council websites has concluded that many are let down by poor transactional facilities. The report from Webcredible found that error handling on forms and a lack of progress indicators when residents tried to pay council tax and buy parking permits, for example, were particular problems. But some councils were singled out for praise with South Oxfordshire, Haringey, Bristol and South Norfolk all receiving a high rating.
www.webcredible.com